



CASINO MANAGEMENT SYSTEM



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SLOT MANAGEMENT



Flamingo
LIVE GAME MANAGEMENT

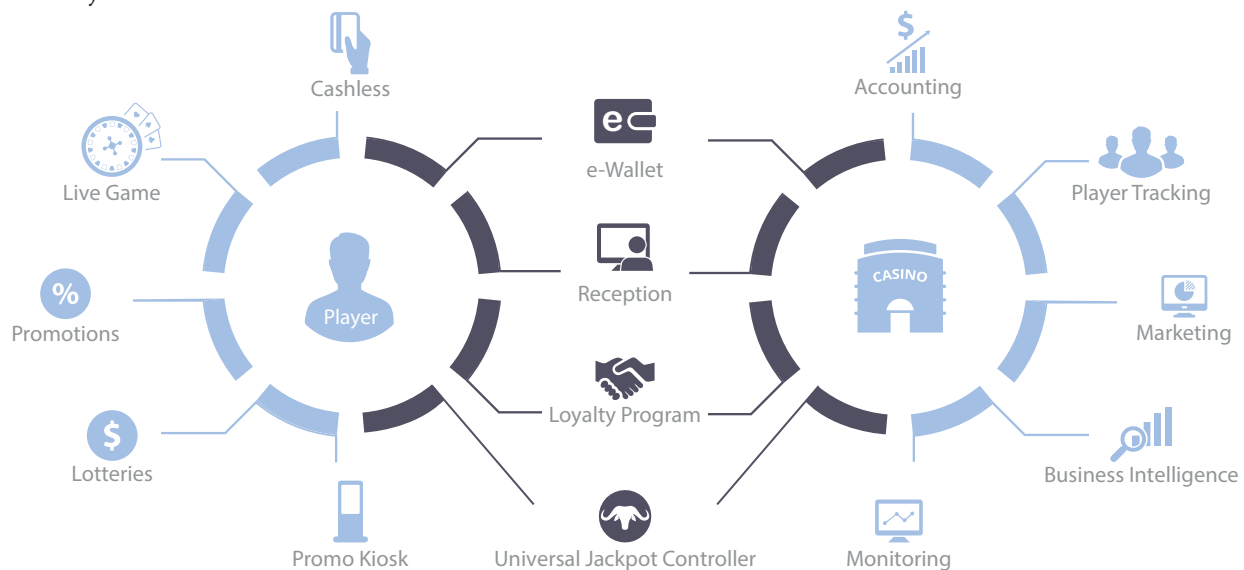


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JACKPOT MODULE

CASINO MANAGEMENT SYSTEM

The Casino Management System was launched by CT Gaming (formerly Casino Technology) with the objective of enabling the real-time decision making on casino floor operations. Since launching, Casino Management System has been installed in more than 15 countries around the world. The result is achieving a multi functional casino management system that serves as a backbone for land based operation, linking all data together through easy to manage tools.

- ▶ Full casino solution
- ▶ Decision making system
- ▶ Secure and innovative
- ▶ Installations on 4 continents
- ▶ Over 50 jurisdictions



MODULES

The system consists of modules that are vital for the casino management with all needed detailed reports at a glance and depth of information in one place.

- ▶ Reception
- ▶ Slot management
- ▶ Live Game management
- ▶ Enterprise cage
- ▶ Marketing and promotions

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RECEPTION


- ▶ New player registration
- ▶ Customer status update
- ▶ Scanned document attachment
- ▶ Electronic signature
- ▶ Checked in player information
- ▶ Referral player



- ▶ clients visits
- ▶ detailed information about customer data
- ▶ file attachments of scanned documents
- ▶ electronic fill out of documents and digital signature

Registration number	Card name	Card name	Registration dt	Last check in	Visas count	Registered by comment	Status	Card status	Account status	Account number	Following	Closed visits count
00000	00000	00000	2015-01-01 10:10:00	2015-01-01 10:10:00	0	Registration	Active	00000	Active	00000	00000	0
00000	00000	00000	2015-01-01 10:10:00	2015-01-01 10:10:00	0	Registration	Active	00000	Active	00000	00000	0
00000	00000	00000	2015-01-01 10:10:00	2015-01-01 10:10:00	0	Registration	Active	00000	Active	00000	00000	0
00000	00000	00000	2015-01-01 10:10:00	2015-01-01 10:10:00	0	Registration	Active	00000	Active	00000	00000	0
00000	00000	00000	2015-01-01 10:10:00	2015-01-01 10:10:00	0	Registration	Active	00000	Active	00000	00000	0
00000	00000	00000	2015-01-01 10:10:00	2015-01-01 10:10:00	0	Registration	Active	00000	Active	00000	00000	0
00000	00000	00000	2015-01-01 10:10:00	2015-01-01 10:10:00	0	Registration	Active	00000	Active	00000	00000	0
00000	00000	00000	2015-01-01 10:10:00	2015-01-01 10:10:00	0	Registration	Active	00000	Active	00000	00000	0

XXXXXXXXXXXX
XXXXXXXXXXXX



[Check & activate](#)

Account Name:
 Account Status:
 Registration dt:
 Last check in:
 Last check out:
 Machine card ID:
 Card name:
 Marketing System:
 Refund Three

Buy & X0000

Optimal PCT [Check it](#)

[Check it](#)

Status:
 Machine:
 2015-01-01 10:10:00
 2015-01-01 10:10:00
 No card:
 No card:
 Cash:



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SLOT MANAGEMENT

Slots Monitoring

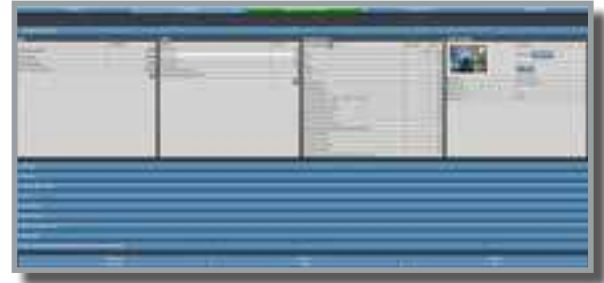
- ▶ Real time status of all machines with available credits, current bet etc.
- ▶ Full control of the activities on the gaming floor

The benefit is availing the operators to remotely monitor and control the processes at the location even via mobile devices. It avails monitoring of all customers` activity, allowing to have a real time data on their preferences.



Player Tracking Module

- ▶ Customer wallet with game statistic
- ▶ Player tracking reports and real time monitoring
- ▶ Loyalty program, based on customers play



The module provides extensive player information database, including monitoring and analytical tools of the player`s activities, detailed reports of their behavior and preferences. The module allows the compiling of schemes for rewarding players, defining prizes redeemable for points, obtaining points and etc. as well as offering specific promotions and carrying out targeted marketing campaigns.

Player Tracking Display

- ▶ Player Profile Management
- ▶ Wallet Transactions
- ▶ Voucher Redemption
- ▶ Bar Orders
- ▶ Jackpot Visualization
- ▶ Marketing & Promotion media



Accounting Module

- ▶ Slots performance analysis and results
- ▶ Email subscription for reports
- ▶ Counting reports
- ▶ Real time results
- ▶ Management notifications with different criteria

The module optimizes the floor management by obtaining quick and accurate accounting, cash reporting and securing a real-time online control. A detailed record of all activities and events is at your disposal real time along with comprehensive real-time audit.



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LIVE GAME MANAGEMENT



Table management

The functionality provides control and analysis of the financial flows, the maintenance, security and all activity of your live game cages and gaming tables. It is easy to manage and allows the ability to recognize and shape an individual approach to players at table games as well as rewarding them accordingly.

- ▶ Multigame table solution
- ▶ Cash, Chip and Plaques transactions
- ▶ TITO/Cashless transactions
- ▶ Min/Max bet
- ▶ Electronic table drop solution

Table Inspector

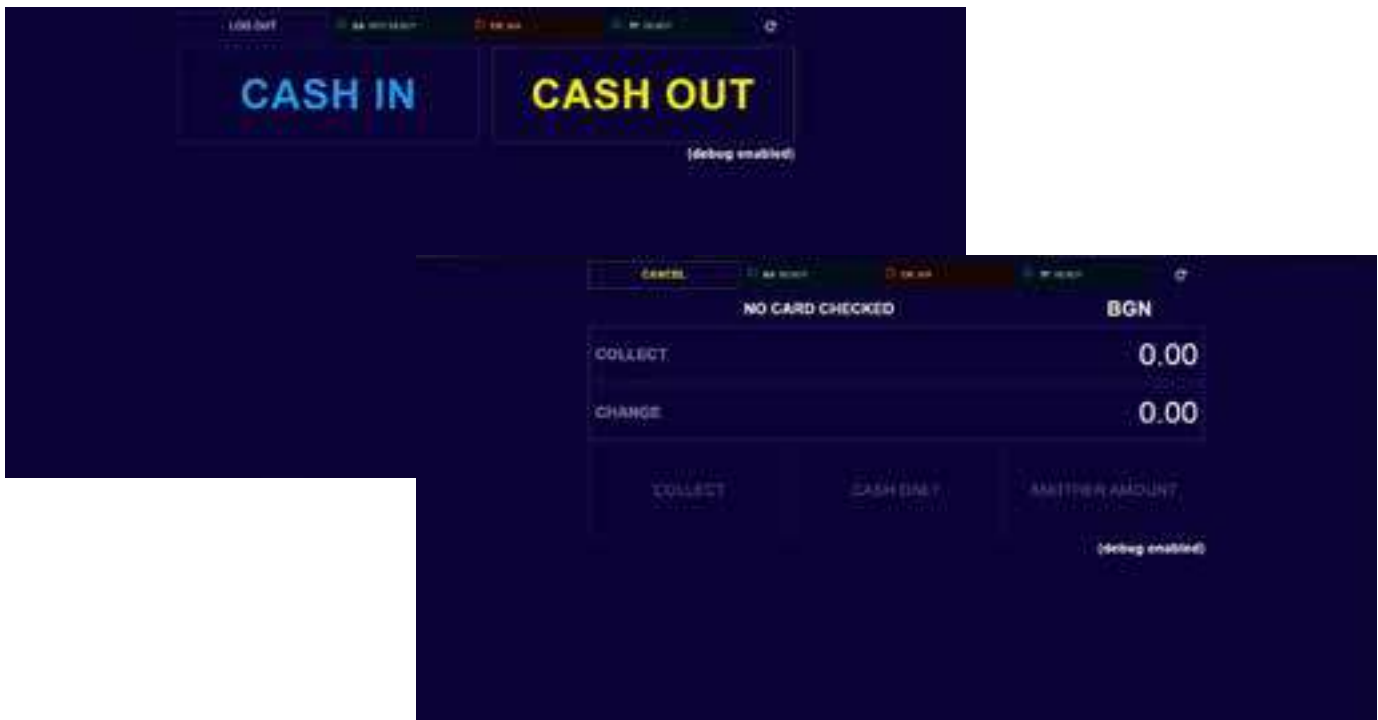
- ▶ Showing table players
- ▶ Dynamic average bet
- ▶ Short and extended information about the players
- ▶ Shows real time player data
- ▶ Displaying information of player`s game
- ▶ Big win tracking and notifications
- ▶ Easy in/out drop tracking
- ▶ Real time table results
- ▶ Shows table statistics
- ▶ TITO/Cashless transactions

The screenshot displays the Table Inspector interface, which is divided into several functional areas:

- Player Profiles:** Two player profiles for 'John Doe' (Reg No. XXX) are shown side-by-side. Each profile includes a photo, name, and a list of statistics such as 'Time in table', 'Avg Bet', 'Current Bet', 'Total In', 'Last Big Win', 'Drop (Percentage)', 'Result (Cashless)', and 'Game Hours (Cashless)'.
- Game Controls:** A central panel contains buttons for 'Drop', 'Avg Bet', 'Do Win', 'Place In', 'Assign Player', and 'Clear'. To the right, there are visual indicators for 'Dropped' and 'Preferred Chips' with corresponding icons.
- Table Statistics:** A large table at the bottom provides a detailed view of 'Table Result, Business Day, 2021-07-09'. The table has columns for 'Table Currency', 'Result', and 'Drop' for various time intervals (00:00, 05:00, 10:00, 15:00, 20:00, 25:00, 30:00, 35:00, 40:00, 45:00, 50:00, 55:00, 60:00). It also includes a 'TOTAL' row and a 'Last PBCredit (Business Day)' section.

Dealer interface

- ▶ Table cashless transactions;
- ▶ Ticket redemption/printing
- ▶ Electronic drop count;



Player Tracking

- ▶ Player transactions
- ▶ Player movements between the tables
- ▶ Real time drop and result
- ▶ Average bet and big win information
- ▶ Players` statistics and analysis

Started at	Ended at	Table	Game	Drop	Result	Avg Bet	Avg Bet Level	Time played, min	
2017-07-07 09:49:30+03	2017-07-07 09:51:07+03	54	54	40.00	40.00	10.00	10.00	15.00	15
2017-07-07 09:51:07+03	2017-07-07 09:51:36+03	54	54	100.00	100.00	10.00	10.00	30.00	1
2017-07-07 09:54:13+03	2017-07-07 09:54:18+03	54	54	200.00	200.00	10.00	10.00	50.00	127
2017-07-07 09:54:18+03		54	54	0.00	0.00	10.00	10.00	50.00	11
				440.00	440.00				117

▼ Live Game Result by Game Type				
Game Type	Time Played	Drop	Result	Games Played
Card Game	02:07:07	200.00 BGN	-200.00 BGN	54.74

Accounting

- ▶ Tables and games performance analysis and results
- ▶ Email subscription for reports
- ▶ Counting reports
- ▶ Real time results
- ▶ Management notifications with different criteria

Table Session Time	Table	Game	Game Type	#	Out	Drop	Net Drop	Result	Net Result
2021-05-20 09:37:51.094012+01	A01	American Roulette	Roulette	2225 (3)	2400 (3)	500 (0)	500 (0)	2778 (0)	2778 (0)
2021-05-20 09:37:18.290390+01	A02	American Roulette	Roulette	1 (1)	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)
2021-05-20 09:57:21.814187+01	B11	Black Jack	Card Game	125 (3)	600 (0)	300 (0)	715 (0)	328 (0)	228 (0)
2021-05-20 09:57:22.881467+01	B12	Black Jack	Card Game	1 (1)	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)

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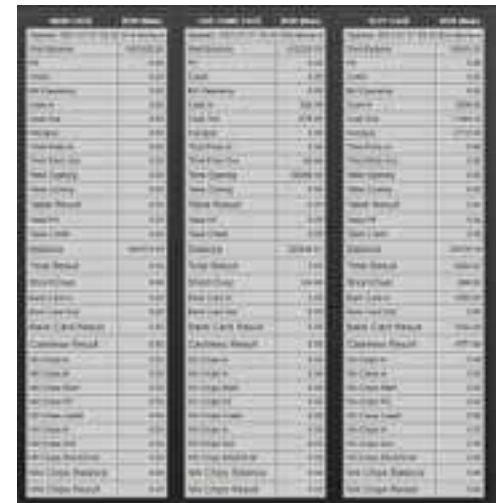
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ENTERPRISE CAGE

Main Cashdesk

- ▶ Consolidated Cashdesk information
- ▶ Opening/Closing approvals
- ▶ Main cage balance update
- ▶ Cash/chips and plaques movements
- ▶ Cage and table movement

The benefits are maximized profitability of the gaming floor, increased security and control of the gaming floor.



Cashdesk

- ▶ Cash/Chips/Plaques/TITO/Cashless transactions and movements
- ▶ Table management
- ▶ Balance update
- ▶ Real time money flow
- ▶ Multi currency
- ▶ Opening/Closing validation
- ▶ Movements and transactions reports and analysis

The module avails cashless playing with loyalty card through which bonuses, vouchers and promo credits are provided and they could be transferred between machines. Cards allow additional settings of all types of promotions, such as status limits and different bonus calculation. The contactless card minimizes maintenance, saving time for customers as well for the staff, allowing them to pay more attention on details in operations. For clients who prefer the use of tickets, the TITO module provides the issuance of cash and promotional tickets, which reduces the hand payment. The Cash Module also supports transactions to online sites.



Integrated solutions

- ▶ GeWeTe cash terminal
- ▶ Counting machine integrated with cashdesk drop count
- ▶ Bill acceptor - Processes two notes per second for accepting and dispensing.
Cash Box Capacity is up to 2,200 notes





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Jackpot Module

- ▶ Wide area jackpot
- ▶ Mystery jackpot server
- ▶ Happy hour based rewards
- ▶ Multi location mystery jackpots
- ▶ Special and specific settings by game in each multigame



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MARKETING AND
PROMOTIONS

Marketing and promotions

- ▶ Exchange based promotions as buying lottery tickets and vouchers for promotional credits
- ▶ Event based promotions based on clients` visits
- ▶ Money back segmentation based on the client`s loyalty
- ▶ Promotional credit
- ▶ Score screen/leader board showing players` ranking based on various criteria
- ▶ Different promotional credits with wager requirements

The module provides the tools needed for creating loyalty programs and to diversify the marketing mix.



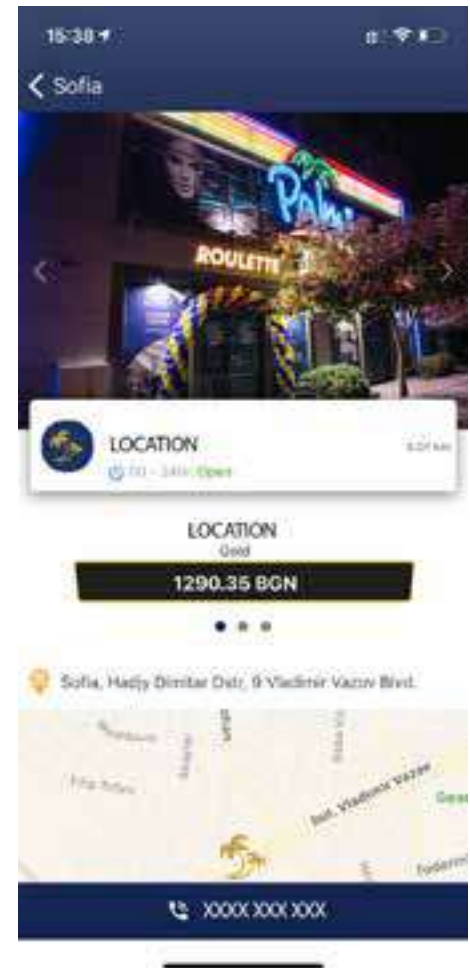
Mobile app

- ▶ Casino information and location
- ▶ Promotion and jackpot information
- ▶ Connected to the client's e-wallet information
- ▶ Push notification

Notifying players for their current credit status, points, status level, real-time jackpot levels, all kinds of promotions, raffles, events.

Bar module

- ▶ Purchase information
- ▶ Menu
- ▶ Exchanging points for food and beverage



Casino Management System in brief

- ▶ User friendly and reliable with full touchscreen capabilities
- ▶ Consolidated reports between live game and slots
- ▶ Easy to install and manage hardware
- ▶ Full control of the activities of slots and live games
- ▶ Allowing easy switching between the slots and the live game only with loyalty card or ticket
- ▶ Secure database
- ▶ Security user management
- ▶ In accordance with GDPR
- ▶ 24/7 customer support

**For any further queries:
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ctgaming.com